



Dr F. Messenger
Green Street Surgery
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Tele: 020 8804 3200
www.greenstreetsurgery.co.uk

29.04.2021

Dear All

Re: Patients registered at Greens Street MHP Practice branch surgery - Notice of planned relocation to 1 Woodall Road Enfield EN3 4GS on 14th June 2021.

The Partners of Medicus Health Partners (MHP) providing services from Green Street branch surgery are writing to you as a patient registered with MHP to inform you of a change of location of your GP surgery site. MHP applied to relocate our surgery site, and the NHS North Central London Clinical Commissioning Group approved our application.

From 14th June 2021 Green Street will be moving from the current premises Green Street branch: 48 Green St, Enfield EN3 7HW to **MHP MEDICAL CENTRE, 1 Woodall Road Enfield EN3 4GS** – which is a new, a purpose-built health centre.

You do not need to do anything, and you will continue to be registered with Medicus Health Partners. As part of the move, the contact telephone number of the surgery will be changed to 0203 883 1233. The practice opening hours will remain the same.

As a result of the COVID-19 pandemic, GP practices are providing the majority of care through telephone, and video consultations, with patients attending for face to face appointments, only where vital and assessed first over the phone by a GP. Face to face appointments will continue to be provided at MHP MEDICAL CENTRE, 1 Woodall Road Enfield EN3 4GS.

Therefore if you require an appointment from 14th June 2021, please call the practice first on **0203 883 1233**, where you will be assessed.

MHP MEDICAL CENTRE, 1 Woodall Road Enfield EN3 4GS – which is a new a purpose built health centre is within reach of the current premises, 1.6 miles (walking distance) from the existing premises. It is directly accessible by bus routes 191, and 307 – Ponders End Station (Stop PZ) or 279 – stops at Ponders End Park and by Train; Ponders End Station is 50 metres from the Health Centre (Please see the attached below)

The branch site will be co-locating with our two other MHP branch surgeries in the area:

1. Curzon Avenue branch site: 74 Curzon Ave, Enfield EN3 4UE
2. Dean House branch site: 93 High St, Ponders End, Enfield EN3 4DZ

As you will know, all three branch practices are part of MHP, and the branch site teams will be working together to ensure a smooth and seamless transfer to the new premises. Once at the new site, the three branches will begin operating as one more extensive branch surgery, with one reception desk and one telephone number under the new site, which will be known as **Alma Healthcare Centre** Medicus Health Partners. All the staff will be transferred to the new location, and you will continue to see the GPs, nurses, reception staff and other healthcare workers as you do now. The relocation will provide a better environment for patients, staff, and the premises are fit for purpose.

We have been engaging with patients in several ways, including posters, the practice website and through the PPG. Patients can continue to give and feedback and comments on the relocation to the practice team at nclccg.curzonavenuesurgery@nhs.net or nclccg.MHP.Alma@nhs.net; for specific queries, please contact us on 0208 364 7846 until 14th June 2021 or 0203 883 1233 from 14th June 2021.

If you do not wish to remain registered with Medicus Health Partners, you can find details of other GP practices in the area on the NHS UK: <https://www.nhs.uk/service-search/find-a-GP>. You will need to enter your postcode, and it will show you a list of local GP surgeries, including any additional services offered and patient reviews.

Below we provide information regarding the relocation. Further information will be available on the MHP – website <https://medicushealthpartners.co.uk/>.

Why locate all three branch surgeries onto one location?

By working together, we will offer more doctors, nurses, and the wider clinical team, such as Pharmacists, phlebotomists and secondary care dermatology services.

Will you have the same catchment area?

Our catchment area will remain the same. The area we cover can be seen on the surgery website: <https://medicushealthpartners.co.uk/>.

Will I still be able to see my usual GP or Nurse?

Both patients and doctors value continuity of care. We will make an effort to maintain continuity. By sharing the expertise and skills of staff from all three branch surgeries, we can ensure our current services are of the highest quality.

Will your opening hours change, and how do I contact you?

Our opening hours will remain the same, and telephone lines will be open from 8:00 am – 6.30 pm Monday to Friday. You will have access to appointments up until 6:00 pm during the week. Our contact telephone number will be **0203 883 1233. (This contact number will go live on 14.06.2021).**

Please note that the existing contact numbers for the three sites will remain active until 31.12.2021, and you will be redirected to the new contact number. However, we would encourage you to use the new contact number (0203 883 1233) from 14.06.2021.

Besides, we will be providing extended hours of service during the week at ALMA Healthcare Centre and Weekend hub services at other MHP branches. For more details, please visit our website <https://medicushealthpartners.co.uk/>.

Booking appointments – will I see any changes?

There will be no changes on how to book an appointment, and you can book an appointment by using our PATCHS online consultation service through the NHS App, MyGP app, Patient Access online. In addition, you can ring the surgery to book an appointment.

Prescriptions – how will these be affected?

There will be no changes in how you receive your prescriptions. You can still use our existing methods to order your repeat prescriptions. Either You or your local pharmacy can send a repeat prescription request to nclccg.mhpalmaRx@nhs.net and via Patient access online account or in-person by filling up repeat prescription slips at the reception desk.

Patient Participation Group

MHP has a virtual PPG. If you would like to join the PPG – you can find more information by visiting our website: <https://medicushealthpartners.co.uk/>.

Keeping you informed

There will be regular updates through our website, Twitter and via our PPG.

We value your views; if you have any comments or questions, please address Niroshan Gobalan, Practice Manager at ALMA healthcare Centre.

If you have any queries or require any further information, please speak to the practice, who will be happy to assist you.

Yours sincerely
Dr F. Messenger

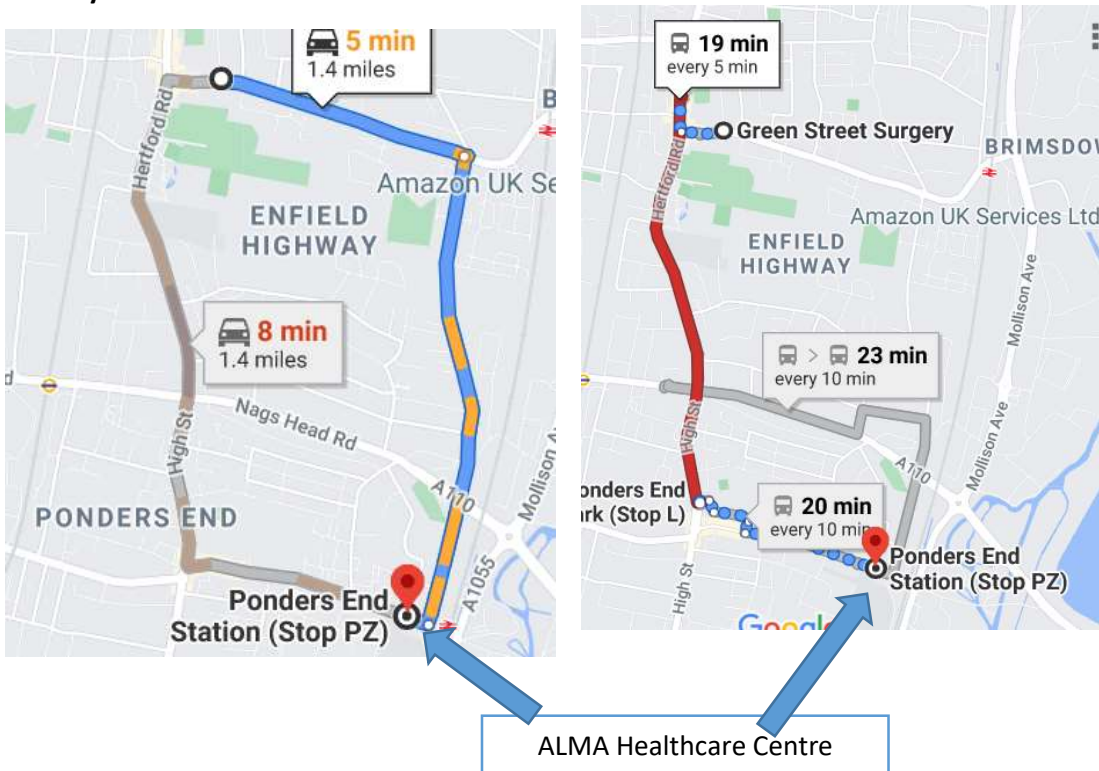
MHP-Green Street – Relocation – Patient Information

From 14th June 2021 MHP- Green Street Surgery services and all staff will move to our new location, Medicus Health Partners - Alma Healthcare Centre, please see below for more details, travel information and general information to help you contact and find us.

The new Health Centre is 1.4 miles from Green Street Surgery.

Address	Telephone Number	Website & Email
Medicus Health Partners Alma Healthcare Centre 1 Woodall Road EN3 4GS	0203 883 1233 The current surgery contact number will be redirected to the new number until December 2021	www.medicushealthpartners.co.uk nclccg.MHP.AlmaHC@nhs.net

Directions by car and Bus and Location



Travel Information

Bus	Train	Car
Bus Routes 191, and 307 – Ponders End Station (Stop PZ) 279 – stops at Ponders End Park	Ponders End Station is 50 metres from the Health Centre	There is disabled parking at the centre and some car parking for patients. Also, the roads within the area allow free parking.

We look forward to welcoming you to your new Health Centre, and we also have a coffee shop and pharmacy onsite at this location.